

## Social Welfare COVID-19 Contacts

### Social Welfare COVID-19 National Contact Centre

The National Contact Centre for Social Welfare Services for Covid-19 queries.

**Phone:** 01 248 1398/1890 800 024

**Note:** The rates charged for using 1890 (Lo-call) numbers may vary.

### Illness Benefit

For information relating to Illness Benefit for COVID-19 absences contact the National Covid-19 help line above or:

#### Illness Benefit Section

**Phone:** (01)7043300 **Locall:** (1890)928400

**Email:** illnessbenefit@welfare.ie

**Address:** Department of Employment Affairs and Social Protection, PO Box 1650, Dublin

**Note:** (Note: the rates charged for using 1890 (Lo-call) numbers may vary)

### Jobseeker's Payments

For information on Jobseeker's Payments, you can contact the National Covid-19 Contact help line or your local Intreo Centre.

### Exceptional Needs Payments

For information on Supplementary Welfare Allowance (SWA) Supplements, you can contact the National Covid-19 help line or contact your local Supplementary Welfare Allowance (SWA) administering office

# Coronavirus COVID-19



## The Facts

### Most at Risk

- Anyone who has been to an affected region in the last 14 days **AND** is experiencing symptoms
- Anyone who has been in close contact with a confirmed or probable case of COVID-19 (Coronavirus) in the last 14 days **AND** is experiencing symptoms

### Prevention



**Wash**  
your hands well and often to avoid contamination



**Cover**  
your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue



**Avoid**  
touching eyes, nose, or mouth with unwashed hands



**Clean**  
and disinfect frequently touched objects and surfaces

### Symptoms

> A Cough > Shortness of Breath > Breathing Difficulties > Fever (High Temperature)

### Affected Regions

Check the list of affected regions on [www.hse.ie](http://www.hse.ie)

### What to do if you are at risk

#### I've been to an affected region in the last 14 days and

##### I HAVE symptoms

1. Stay away from other people
2. Phone your GP without delay
3. If you do not have a GP  
Phone 112 or 999

##### I DO NOT HAVE symptoms

For advice visit [www.hse.ie](http://www.hse.ie)

#### I've been in close contact with a confirmed or probable case of COVID-19 (Coronavirus) in the last 14 days and

##### I HAVE symptoms

1. Stay away from other people
2. Phone your GP without delay
3. If you do not have a GP  
Phone 112 or 999

##### I DO NOT HAVE symptoms

For advice visit [www.hse.ie](http://www.hse.ie)

Ireland is operating a containment strategy in line with WHO and ECDC advice



Rialtas na hÉireann  
Government of Ireland

**FINE GAEL**

# Coronavirus COVID-19

Know your benefits  
Know the facts

**If I can help in any way please don't hesitate to contact me.**

**Stay safe everyone.**

**Cllr. John  
CLENDENNEN**

**Mobile: 087 6118883**

**Email: [john@johnclendennen.com](mailto:john@johnclendennen.com)**

**Address:**

**Kinnitty**

**Birr**

**Co. Offaly**

**FINE GAEL**



# What Illness Benefit for COVID-19 Absences is

If you are an employee or self-employed and feel you may have COVID-19, or may need to self-isolate as a result of COVID-19.

When a worker is told to self-isolate by a doctor or has been diagnosed with COVID-19 (Coronavirus) by a doctor, they can apply for an enhanced Illness Benefit payment of €305 per week.

To be eligible for this payment a person must be confined to their home or a medical facility.

**Do not visit your GP, contact them by telephone.**

## How to qualify

To receive the enhanced payment, you must be: self-isolating on the instruction of a doctor or other medical professional diagnosed with COVID-19 (Coronavirus)

## Rates of payment

The personal rate for this payment is €305, as compared with the normal Illness Benefit rate of €203.

It will be paid for a maximum of 2 weeks where a person is self-isolating but will be paid for the duration of a person's absence from work if they have been diagnosed with COVID-19 (Coronavirus).

## Conditions for Covid-19 Illness Benefit

Remember if you are applying for a COVID-19 Illness Benefit payment you:

- Must have been diagnosed with Covid19 or must satisfy the conditions for self-isolation specified in public health advice;
- Must be absent from work and confined to home or a treatment location
- Must not be performing any work
- Must have been in paid employment immediately prior to claim
- Must submit, on request, evidence of employment, earnings and absence from work

# Illness Benefit for COVID-19 absences

**If you are an employee or self-employed and feel you may have COVID-19, or may need to self-isolate as a result of COVID-19**

**Phone your GP and self-isolate**

In line with public health advice from HSE



**Don't Go In Person**



**If you are diagnosed with COVID-19 or are medically certified to self-isolate by a GP you can apply for Illness Benefit\***

\*To be eligible for this payment a person must be confined to their home or a medical facility



**To get an Illness Benefit form phone us on 1890 800 024**



**Or get a friend or family member to collect one from your GP or Intreo Centre**

**Don't Go In Person**



**Send completed form to DEASP PO Box 1650**

Your GP sends a medical cert to the Department



**Your payment is processed**

## Prevention



**Wash**

your hands well and often to avoid contamination



**Cover**

your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue



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touching eyes, nose, or mouth with unwashed hands



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and disinfect frequently touched objects and surfaces

# For Employers and Small Businesses:

The Department of Business, Enterprise and Innovation have put a range of supports in place, including:

A €200m Strategic Banking Corporation of Ireland (SBCI) Working Capital scheme for eligible businesses impacted by COVID-19. Loans of up to €1.5m will be available at reduced rates, with up to the first €500,000 unsecured. Applications can be made through the SBCI website.

A €200m Package for Enterprise Supports including a Rescue and Restructuring Scheme available through Enterprise Ireland for vulnerable but viable firms that need to restructure or transform their business.

The maximum loan available from MicroFinance Ireland will be increased from €25,000 to €50,000 as an immediate measure to specifically deal with exceptional circumstances that micro-enterprises – (sole traders and firms with up to 9 employees) - are facing. Applications can be made through the MFI website or through your local LEO.

The Credit Guarantee Scheme will be available to COVID-19 impacted firms through the Pillar Banks. Loans of up to €1m will be available at terms of up to 7 years.

Minister Humphreys also highlighted the following supports for firms experiencing trading difficulties and short-term shocks:

The Department of Employment Affairs and Social Protection and the Department of Business, Enterprise and Innovation will provide a joint First Responder support service through the Intreo Offices and development agencies, Enterprise Ireland and IDA Ireland in each region to provide tailored supports for impacted firms, with objective of avoiding mass lay-offs and buying time for firms to work through the short-term disruptions.

Firms that need to reduce hours or days worked can avail of the Department of Employment Affairs and Social Protection Short Term Work Support by contacting their local Intreo Office, see gov.ie/en/service/c20e1b-short-time-work-support.

The full range of Enterprise Ireland, IDA Ireland, Local Enterprise Office and Údarás na Gaeltachta grant supports will be available to firms to help with strategies to innovate, diversify markets and supply chains and to improve competitiveness.